

SCC QEP Update News #4

October 2, 2023

Transformational Entry Engagement (TEE)

Hello, Sandhills Community!

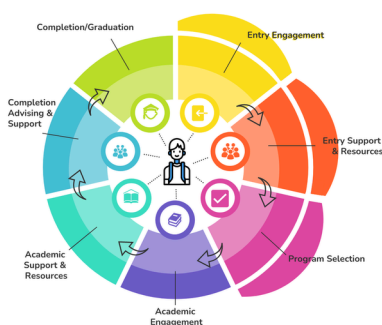
As the crisp breeze of fall sweeps in, carrying the sweet scent of apple and pumpkin spice and the promise of cozy sweater weather, we are excited to unveil the much anticipated fourth release of our Quality Enhancement Plan newsletter. We value your ongoing support and excitement. We encourage you to keep the conversation alive, share your insights, and take an active role in our QEP initiatives.



As a friendly reminder, we will hold a campus-wide QEP meeting TOMORROW, October 4th at 3:00 in Foundation Hall 1003-A.

So grab your favorite mug, fill it with something warm and delightful, and join together as we enhance student success through Transformational Entry Engagement!

Strategy 3 - Program Selection



As highlighted in earlier newsletters, TEE consists of three strategies in the student life cycle:

- Entry Engagement
- Entry Support and Resources
- Program Selection

Today, let's delve into the third strategy, Program Selection.

We know that many of our students come to our college undecided on a major and not prepared to make that decision. While Navigators are meeting with new students, if it becomes clear that a student needs additional help with program selection, they'll be referred to the Purpose Center. The Purpose Center is designed to help students learn about themselves and explore programs across campus so that they are equipped to make informed decisions about their program and career goals.

Through the Purpose Center, we've developed and launched a program called PowerU, which is a self-exploration workshop designed for students to discover and define their values, strengths, and interests. We then align these discoveries with career fields and then map them back to college programs. To provide the best service possible, we are regularly collaborating with faculty to ensure that we are up to date - as we know programs are always evolving. We also frequently have students set up meetings with program representatives across campus so that they hear from field experts before making a final decision on their academic program.



Each PowerU workshop opens with the following:

"PowerU is about you and your story. Not the story of the world, or society, or what your family thinks your story should be. This is about empowering YOU to be yourself. By the end of this workshop, we hope you have such a fundamental understanding of who you are, that you won't know how to be anything else. That means you are able to be authentic, which is what happens when

your words, actions, and behaviors consistently match your core identity. Our goal is for you to understand your authentic self and are 100% confident in your decisions about your educational goals, your career goals, and your future. You are the author and the hero of your own story."

Promo for PowerU v2



PowerU Facts

- PowerU is not required for all students, but it is encouraged.
- The workshop is designed with the undecided student in mind, but it's for anyone!
- To complete PowerU, students attend one 2.5 hour session.
- Students complete a series of activities and leave the workshop with a character resume and a life mission statement.

- Once finished with PowerU, if a student is still undecided on a program/major, they will work with the Purpose Center staff for further academic goal exploration.

One More Funny from "The Office"

Don't be Toby, Have a Purpose!

For funny quotes from The Office, click [here](#).



QEP FAQs

What are the differences among the departments of Program Selection, The Purpose Center, and The Career Center?

- *The department of Program Selection was disbanded and was repurposed as the Purpose Center.*
- *Based on the QEP, the Purpose Center was created to serve incoming students using a one college approach with career exploration and academic program selection. The department also has oversight of the change of major process. In addition, Purpose Center staff collaborate with faculty to ensure that correct, up to date information is given to our students about our programs.*
- *With a focus on students as they prepare to enter the workforce, the Career Center will continue to provide assistance with career preparation and employment.*

FAQs from previous weeks:

1. Do we have a student advocate for current students?

Yes! Tonelli Hackett is our new Student Advocate. She will continue to provide interventions and support to students on academic probation. In addition, she will connect currently enrolled students to on-campus and community resources. Tonelli will also provide support services to special populations. (P.S. Emily Waldrop is still on the team! She is now serving as a Navigator.)

2. How can I see a student's assigned Navigator?

In Colleague, Navigators are assigned in the STAD screen - the same place as Advisors. Both the Advisor and Navigator's names will show in Self Service.

3. Where did the Admissions Office go?

The Admissions office was eliminated with the launch of the new onboarding process.

4. Who is doing the Admissions Office job?

The Registrar's Office has taken on the following:

- *Receipt and entry of transcripts and test scores*
- *Process student name and address changes*
- *Provide customer service for the division*

The Navigators have taken on the following:

- *Assign navigators for all new applicants (minus CCP and Special)*
- *Process admissions applications*
- *Send acceptance messages to applicants*

- *Assign advisors for all new applicants*
- *Provide placement information to advisors*

5. Will all applicants be required to meet with a Navigator?

Yep! Applicants can meet with their Navigator in person, virtually, or by phone.

6. Where did everyone go?

- *Student Onboarding and Engagement - Stone Hall, offices 118-121*
- *Registrar - Stone Hall, offices 115-118*
- *Sandhills Promise, Scholarships and Recruitment - Stone Hall, offices 219 and 220 A-C*
- *Counseling Center - Stone Hall, office 229 and Johnson Hall, office 112 at the Hoke Center*
- *Student Advocate - Stone Hall, office 124*
- *Purpose Center - Stone Hall, offices 126 and 127*
- *Student Life - Remains in Dempsey Student Center*
- *Financial Aid and Veterans Affairs - FA is in Stone Hall, offices 221 A-C, VA remains in Boyd Library*
- *Transfer Center - Stone Hall, offices 112 and 113*
- *Disability Services - Stone Hall, office 125*
- *Website Content Management - Stone Hall, office 228*
- *Career Center - Remains in Blue Hall*

Here is a link to the directory with specific names and phone numbers:

https://www.sandhills.edu/_faculty_directory/index.html

7. If I don't work in Student Services or Workforce Continuing Education, is it still important that I understand their recent reorganization and restructuring?

YES! Having a general, working knowledge is important to understand as you are working with students. For example: Let's say you are working with a student who needs to see Jonathan Garrison about scholarships. If you say, "Go see Mr. Garrison on the first floor of Stone Hall," that's now incorrect; his office is upstairs in Stone. Or, let's say you are working with advisees or students in your office/classroom who share that their family is struggling with food insecurities. Based on the reorganization, questions to ask now may be - "Do you know who your College Navigator is?" "Have you met our Student Advocate, Tonelli Hackett?" "Let's get you connected to someone who can share available resources with you."

8. Does this affect how faculty academically advise students?

Nope. Not at all. TEE is focused on ENTRY advising with the goal of helping our students start their SCC journey on the right foot. Faculty will continue to provide amazing academic advising to all of their advisees as usual. The goal is that our students will be introduced to faculty advisors more prepared and ready to learn!

9. What happened to the Transfer Center?

Nothing! The Transfer Center still operates as usual.

10. Does TEE include high school students?

Not yet! We have a goal and a plan to include CCP students in the future.

11. How are we going to know if the QEP strategies are working?

We have baseline data from previous semesters using our old processes. Once we have completed the enrollment cycle for Fall 2023, (after the 2nd 8 weeks classes are in session) we will review our first set of TEE data utilizing our new processes and compare.

Please email Cary Greene with any questions you'd like added.
We will continue to add questions to this list.

Your QEP Team Leaders



Cary Greene
Purpose Center Director
QEP Director



Taylor Mashburn
Purpose Center Associate

Thank you!

As we continue on this path with our QEP, let's remember that every step we take is guided by our unwavering commitment to our students, as it's their growth and success that drives us forward. Together we will create a brighter and more promising future for each and every student at Sandhills Community College. Go Flyers!



Cary Greene

Cary is using Smore to create beautiful newsletters