

SCC QEP Update News Fall 2024

August , 2024

Transformational Entry Engagement (TEE)

Dear SCC family,

Happy first week of classes and the annual celebration of "Fake Fall!" Enjoy this brief moment of autumn before North Carolina remembers what month it is! As Dr. Stewart alluded to on Opening Day, it's wonderful to see our beautiful campus alive and bustling with students again! I hope everyone had a great summer semester.



We have wrapped up year 0 (yes, that's a thing), and we are now moving into year 1 of our QEP!

Let me explain.

You might be wondering what year 0 is all about - sounds like a freebie, right? Well it kind of is! For the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) accreditation process, "Year 0" for a Quality Enhancement Plan (QEP) refers to the year in which an institution undergoes a reaffirmation of accreditation review. Here is a brief overview of the QEP timeline:

Year 0 (Reaffirmation year)

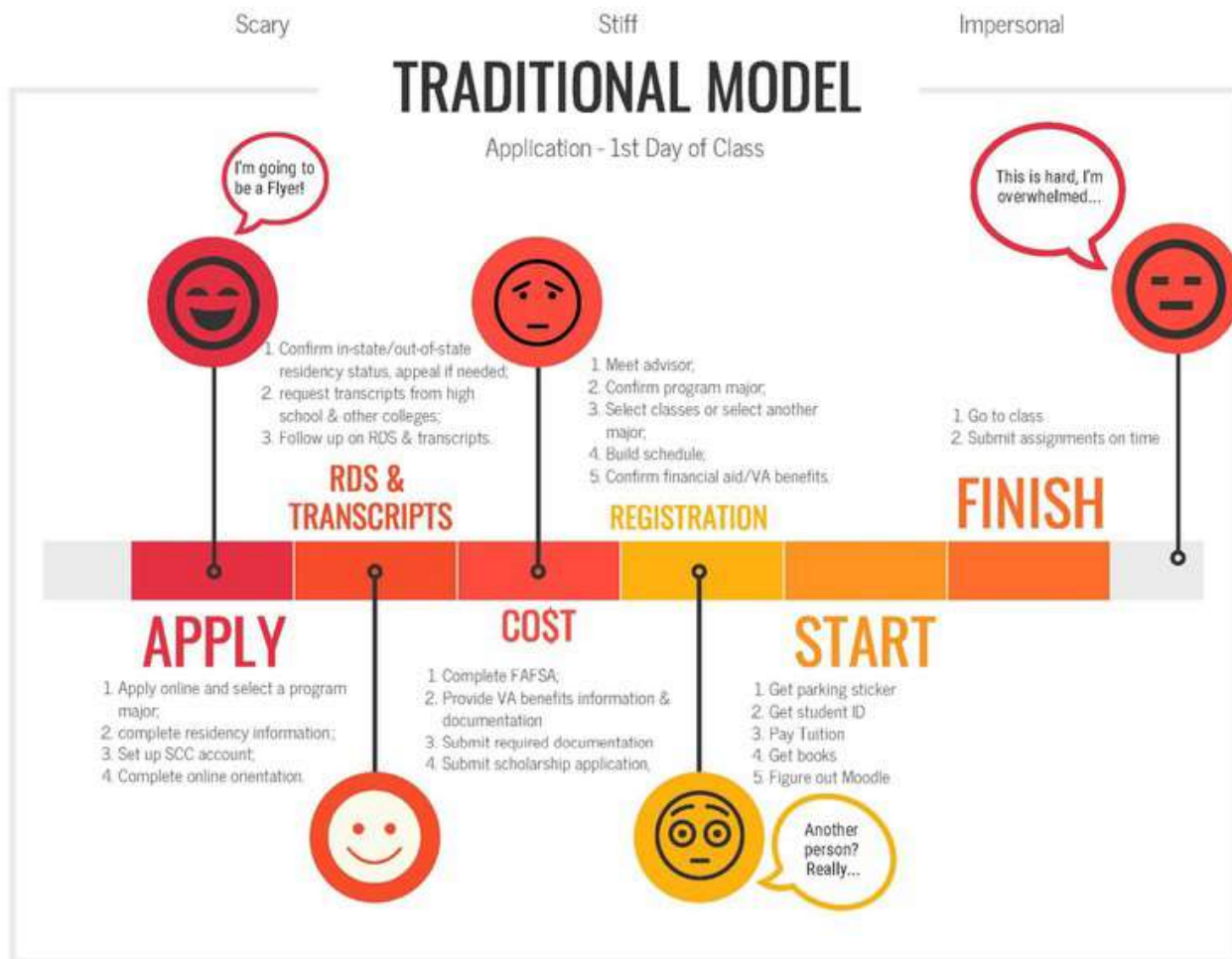
- QEP proposal is submitted. We did this in August 2023. The proposal consists of detailed plans, objectives and assessments related to a specific area of improvement.
- SACSCOC conducts an on-site review. This happened for us in October 2023. We had a fantastic visit and Sandhills had ZERO findings!
- Implementation and monitoring begins. The QEP will be monitored over a FIVE year period, which will wrap up in August of 2029.

As we move into year 1, we'll continue working together to bring our QEP to life, making a lasting impact on our students and our college community. Here's to a productive and successful semester ahead!

Quick Refresher

It's been a minute, so let's review...

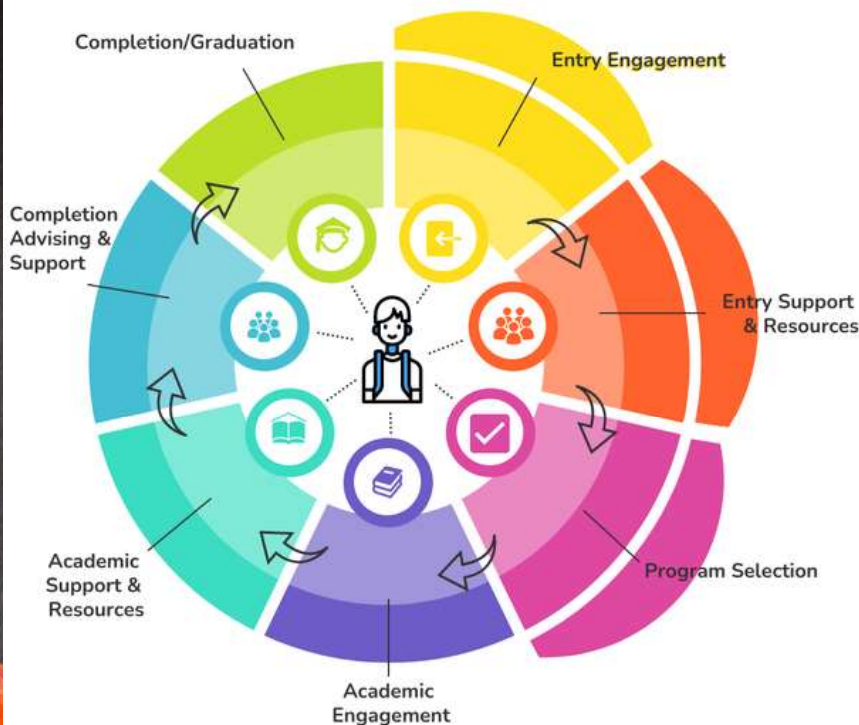
The Old Way



The TEE Way



Transformational Entry Engagement



Entry Engagement

The student initiates an interest in SCC and is connected with a college representative to learn more about the student's needs and interests.

Entry Support & Resources

Based on the information the student provides, a college representative assists the student with the support and resources needed to begin SCC.

Program Selection

The student is prepared and decides what credential or degree will be most impactful in helping them meet their personal and career goals.

Academic Engagement

The student works with their advisor, mentor, and instructors to successfully navigate program requirements.

Academic Support & Resources

The student is connected and engaged with the necessary resources and individuals on campus to ensure academic success.

Completion Advising & Support

The student understands and is prepared to successfully earn their credential or degree.

Completion/Graduation

The student successfully completes and takes the next step required towards meeting their personal and career goals.

Transformational Entry Engagement (TEE) Strategies



Entry Engagement

Entry engagement begins from the moment a student initiates an interest in SCC. Upon submission of a complete college application, a College Navigator is assigned to each applicant and connects with the student to learn more about the student's needs and interests.



Entry Support and Resources

Based on the information the student provides through the entry survey and conversations, a College Navigator assists the student with the support and resources needed to begin at the College.



Program Selection

Our students often enter underprepared, or even unprepared, to make decisions and select the credential or degree that will help them meet their personal and career goals. Through this new strategy, students are connected to resources and the appropriate faculty and staff who will help them with their program selection.

Here's a quick look at what's been happening lately.

- **QEP Executive Summary:** Most recently, our one page QEP executive summary was submitted for publication on the SACSCOC Quality Enhancement Plan site. (Thanks, Lindsey!) Here is a link to the page. <https://sacscoc.org/quality-enhancement-plans/> It's not up yet, but it will be soon.
- **CRM Implementation:** We have purchased a CRM! Element 451 implementation has begun as our IT team is busy behind the scenes getting everything ready for roll-out. We're especially excited to have our new VP of Student Services, Chad Williams, on board for this endeavor. Chad served as project manager for the installation of Element 451 at Randolph Community College, and we're confident his expertise will be invaluable here. We are SO excited about this as we know that it will help us connect and serve our students better than ever before. STAY TUNED!!!
- **Change of Major Process:** While we believe that everything we are doing related to the QEP will naturally decrease change of majors, we also realized that our old change of major process was lacking. Now, when students fill out a change of major form, they have the option to discuss changing their major with Purpose Center staff before the change is processed. If students wish to bypass that option, they must, in their own words, explain why they are changing their program. This provides insight and another opportunity for us to reach out to the student for a discussion.
- **Navigator Team Update:** Our navigators have been hard at work throughout the summer preparing students for the fall semester. Over the summer (5/1 - 8/15), **985** students were navigated! With the increase in summer traffic, we added Markell Lotharp as a summer navigator. A big thank you to Markell for providing exceptional support during this busy time!
- **Staff Transition:** Kate Harcourt transitioned from her current position as Registration Services Specialist in WCE to Student Onboarding Specialist on August 1.
- **PowerU Success:** We've seen an increase in PowerU attendees! Our enhanced online experience, along with our partnership with ACA 115 and 122 instructors, has been successful, and our students are enjoying the experience. Students can now receive extra credit in these two classes for attending a PowerU workshop.
- **Outcome Data:** We will begin pulling outcome data this month! The QEP Data Outcomes Subcommittee will meet to review and assess.
- **Enrollment Increase:** As DJ shared at Opening Day, enrollment is up for 2024FA - a positive indicator as we move forward!

Thank you everyone for your hard work and dedication to our vision. Let's keep this momentum going as we move forward into an exciting year ahead!

Your QEP Team Leaders



Cary Greene

Purpose Center Director
QEP Director



Taylor Mashburn

Purpose Center Associate

Thank you!

Your dedication, hard work, and commitment to our students and our community make all the difference. As we enter into year 1 of the QEP, we're taking significant strides toward enhancing student success in meaningful ways. Together, we are creating a vibrant and supportive environment where our students can thrive at Sandhills Community College. Go Flyers!



Cary Greene

Cary is using Smore to create beautiful newsletters